



Hampshire Hospitals CQC report April 2020 and progress to date

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Trust rating at Previous Inspection

	Safe	Effective	Caring	Responsive	Well-Led
CQC	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement





Trust rating after January 2020 inspection

	Safe	Effective	Caring	Responsive	Well-Led
CQC	Good	Good	Outstanding	Good	Good





What did CQC say.....Outstanding practice:

Prostate gland surgery - same day discharge and quicker recovery





One of three services in the country - Peritoneal Malignancy Unit - competency programme



What did CQC say.....Areas for Improvement:

- 1 Must do The service must have clear processes for checking expiration dates, storing medication and recording fridge temperatures
- 30 Should do's 10 themes below:

Medicine management	Patient risk assessment/check list	Nursing & Medical staffing	Estates issues	5	Audit
Training	Consent and patient information	Responsive	Well le	d	Use of resources
				10 Augu	ıst 2020
Overdue				0	
At risk/partially met				11	
On track				58	
Complete				29	
Total number of actions				98	

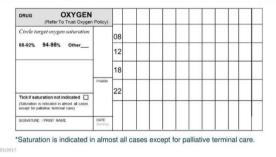
Hampshire Hospitals

Medicine management progress

- Fridge temperature monitoring system
- Expiry date stickers
- Medicine security & storage audits
- Medicine management training
- Oxygen prescribing
- Accurate process to record medicine related stationary
- Revised process for monitoring the use of patient group directives

Oxygen prescription chart

Model for oxygen section in hospital prescription charts



Managemen	t of FP10 Stationery	Hampshire Hospitals NHS Foundation Trust Policy • HH(1)/CL/787/20
Previous document(s) being	(replaced	
Location	Policy No	Policy Name
New policy		
Document Summary		
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Hampshire Hospitals Patient risk assessments and checklists

- Reassessment of Venous Thromboembolism
- WHO safe surgical checklist new
 Standardised Operating Procedure for
 out-patient procedures in theatres



- Improved recording of fluid and food through new e-charts
- Improved recording of cultural, social & religious needs





Staffing and training

Focus on retention & recruiting for now and in the future:

- International Nurse recruitment
- HCA apprenticeships
- Turnover lowest for 3 years
- Health and Wellbeing focus
- 10 years of WOW awards

Training - work to do:

- Mandatory Training rates highest for 3 years
 much easier system
- MCA training currently 59% Trust wide
- Safeguarding children training level 2: 85% level 3: 40%









Estates

Estate is aging but we are making improvements now and will have a new hospital by 2030

- ED painting and decorating
- Signage improved to the ED
- Improvements to the plaster room
- Continue with the ward refurbishment programme







Responsive

- Improved emergency flow twice daily Sitrep calls, DOD team expanded - 7 days 8-6:30pm on site
- Electronic bed management
- Daily ED analyser reports
- Review refer to send process
- Handover process being reviewed
- Teenage area being reviewed in both EDs



ED team won the RCEM national award for the best learning environment



Well Led



- Vision and strategy Clinical services strategy, Restorative plans post COVID, new hospital strategy
- Oversight/visibility at Andover new Q&A sessions
- Embed diversity new EDI strategy, updating position on WRES, Inclusivity networks and champions groups
- Ensure all policies are up to date



Celebrating Black History Month





Any questions?

